

# WIN A \$50 VISA GIFT CARD!

Simply **register your Vectren account online** now through August 31 and be entered to win!

**DOUBLE YOUR CHANCES**  
Enroll in eBill, Vectren's paper-free billing option, and double your chances of winning!

*Visit [www.vectren.com](http://www.vectren.com) for details. If you already have an active registered online account or eBill enrollment you will automatically be entered in the drawing to win.*

**REGISTER  
& WIN!**

**VISA**



## Contact us

### Customer Service

Phone: 1-800-227-1376  
Mon.-Fri. 7 a.m. to 7 p.m.

### Conservation Connection

Phone: 1-866-240-8476  
Mon.-Fri. 8 a.m. to 5 p.m. EST

[www.vectren.com](http://www.vectren.com)



## Responsibility for Gas Piping

Vectren Energy Delivery of Ohio (Vectren) is responsible for maintenance of all service lines from the gas main to the gas meter. The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances.

Buried gas piping which is not maintained is subject to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines.

**Call Before-You-Dig at 811, or 1-800-362-2764,  
24 hours a day, seven days a week!**

## Choice opt-out

Vectren is required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, you can inform us online at Vectren.com and select "Ohio Choice" under the Residential Customers or Business Customers drop-down menus, or you can send a written request to:

### ***Vectren Energy Delivery***

*Choice Program Administration  
P.O. Box 209  
Evansville, IN 47702-0209*

Also, you can call Vectren at 1-800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified Vectren that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.