

Request a Vectren speaker at your next event

Vectren employees are available to speak to business, service, civic and religious organizations throughout the year to help customers lower energy bills. For additional information or to schedule a presentation for your small or large group, please contact Patricia Jackson at (812) 491-4690 or pjackson@vectren.com.

Requests should be made at least four weeks prior to your scheduled event.

Our speakers will discuss:



How to understand your natural gas bill and how costs are determined



Appliance rebates on high-efficiency appliances



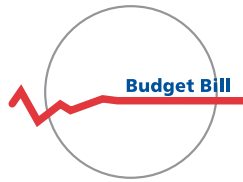
Information about the natural gas Choice program



Online tools and resources to analyze your home or businesses' energy use



Free and low-cost energy efficiency tips to lower energy usage



Billing and payment options to manage costs

Contact us

Customer Service

Phone: (800) 227-1376

Mon.-Fri. 7 a.m. to 7 p.m. EST

Conservation Connection

Phone: (866) 240-8476

Mon.-Fri. 8 a.m. to 5 p.m. EST

www.vectren.com



Responsibility for gas piping

Vectren Energy Delivery of Ohio (VEDO) is responsible for maintenance of all service lines from the gas main to the gas meter. The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances.

Buried gas piping which is not maintained is subject to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines.

*Call Before-You-Dig at 811,
or (800) 362-2764, 24 hours
a day, seven days a week!*



**Know what's below.
Call before you dig.**

Choice opt-out

Vectren Energy Delivery of Ohio (VEDO) is required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators.

If you do not wish to be included on this list, you can inform us online at www.vectren.com/ohio in the FAQ's section, or you can send a written request to:

*Vectren Energy Delivery
Choice Program Administration
P.O. Box 209
Evansville, IN 47702-0209*

Also, you can call Vectren at (800) 227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified Vectren that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.