

Conservation Quick Tips:

Use the sun and close the vents in rooms you don't use

Maximize the natural heat your house absorbs by keeping your drapes and blinds open during the sunny days and retain the heat by keeping them closed at night. Also, make sure there's nothing covering your heating vents that can block the flow of warm air.



Reverse the direction of your ceiling fan

By changing the direction to clockwise in the winter, the fan will push rising warm air back into the room.



Lower gas bills with efficient water heating

Water heaters are the second-biggest energy users in a typical house, next to the heating and cooling system. In fact, a water heater can account for up to 25% of your home's energy use, so it's important to choose an efficient one.

If your water heater is more than 10 years old, it is likely running at less than 50% efficiency, which wastes energy and water. Upgrading to a new, more efficient model will help lower your monthly expenses. Although an energy efficient product can be slightly more expensive to purchase up front, the cost difference will be paid back over time through lower energy bills.

Potential Savings for Upgrading Your Water Heater

Size of water heater (gallons)	Number in household	Annual Energy Savings (therms)	Annual Savings
30 to 49	2	40 to 70	\$50 to \$80
30 to 49	4	60 to 90	\$70 to \$110
50 to 70	4	60 to 100	\$70 to \$110

Estimated costs based on updating a storage water heater that is more than 15 years old. Savings will vary based on the unit's efficiency rating and temperature setting, number of household occupants and other factors such as shower, clothes washer and dishwashing habits.



Litehouse project features green design



Vectren is a proud sponsor of the Litehouse Demonstration Homes project in Montgomery County. Through innovative "green" design and materials, a Litehouse constructed home will have minimal environmental impact, while remaining affordable and energy efficient.

There are four Litehouse Demonstration Homes under development in Downtown Dayton, Kettering, West Carrollton and the Madden Hills neighborhood in Dayton. Groundbreaking ceremonies were conducted in January. A preview Open House tour will be held May 16 to coincide with the premier downtown event, Urban Nights. All four homes will be available for tours May 17 and 18 and May 24, 25 & 26.

The Litehouse Development Group plans to construct over 70 homes in the Montgomery County area within three years.



Strip it and Seal it!

Keep the heat and air conditioning in by caulking, sealing and weather-stripping around your doors and windows. Sealing air leaks has been shown to save up to 10% in heating and cooling costs.



Customer Service:

Phone: 1-800-227-1376
Mon.-Fri. | 7 a.m. to 7 p.m.

www.vectren.com

Vectren Choice Advantage

Vectren is required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please visit us online at Vectren.com and select "Vectren Choice Advantage" from the left navigation menu. Or you can send a written request to:

Vectren Energy Delivery
Choice Program
Administration
P.O. Box 209
Evansville, IN 47702-0209

Also, you can call Vectren at 1-800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Vectren Choice Advantage. If you have previously notified Vectren that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.

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Natural Gas Safety

Carbon Monoxide - Carbon Monoxide (CO) is a toxic gas produced by the incomplete burning of different fuels including kerosene, wood, propane, natural gas and fuel oil. High concentrations of CO can cause illness and excessive levels can be fatal. Follow the tips below to keep you and your family safe as you continue to use natural gas appliances throughout the year.

- Make sure all appliances are properly installed and maintained.
- Have heating systems, water heaters and chimneys checked annually by qualified technicians or contractors.
- Don't use your gas range to heat your home.
- Install a CO detector near your natural gas furnace or other natural gas appliances.

Natural Gas Leaks - Report gas leaks immediately. Natural gas is colorless, tasteless and odorless. Vectren adds an unpleasant odor to the gas (smells like rotten eggs) so you will know if natural gas is escaping. If you detect a gas leak:

- Leave the premises immediately and call Vectren at 1-800-227-1376 from somewhere other than the location of the suspected leak.
- Do not use matches or lighters and do not attempt to light your appliances.
- Do not touch electric switches, thermostats or appliance controls.
- Do not re-enter the gas leak area until officials have said it is safe to do so.

Pilot Lights - Many older gas appliances have a small, continuously burning gas flame, the pilot light, that ignites the main burner. Newer models have electric igniters.

- Know which, if any, of your appliances have a pilot light.
- Keep the manufacturer's relighting instructions within easy reach or call a heating equipment professional if you are not sure how to relight the pilot light.

Conservation Tip: Dial it down, install a programmable thermostat

You can save around 5% a year on your heating bills simply by turning your thermostat back five degrees for eight hours per day during the winter. A programmable thermostat is a great way to set your house on a temperature schedule automatically. When you use a programmable thermostat, you can lower the temperature while you sleep or when you're away. A programmable thermostat gradually brings the temperature to a comfortable level by morning or by the time you come home. An added benefit: programmable thermostats can be inexpensive and are easy to install. Typically, it's as simple as connecting like-colored wires, but you should always refer to your owner's manual and installation guide.



Responsibility for Gas Piping

The customer owns and has maintenance responsibility for the natural gas piping from the outside curb valve to all gas appliances, with the exception of the gas meter and regulator (should one be required). However, Vectren has inspection responsibilities for the portion of pipe from the curb valve to the outlet of your meter. If a problem is found on this piping during Vectren's inspection, Vectren will inform the customer of the need to repair or replace the piping. Plumbers or excavation contractors who have been qualified under Department of Transportation "Operator Qualification" regulations can assist you in inspecting and repairing this portion of piping.

Buried customer piping, from the outlet of the meter to the gas appliances, is subject to potential hazards of corrosion and leakage. For your safety, all customer gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. Plumbers and heating contractors can assist in locating, inspecting and repairing this portion of piping.

When digging near buried gas piping, the piping should be located in advance and digging should be done by hand. **Call Before You Dig:** 1-800-362-2764, 24 hours a day, 7 days a week!

Did You Know?

Through **Budget Bill**, one of Vectren's free billing options, you can levelize your monthly bill to help you budget accordingly. Enroll today at Vectren.com.