

JULY 2010



FREE. EASY. CONVENIENT.

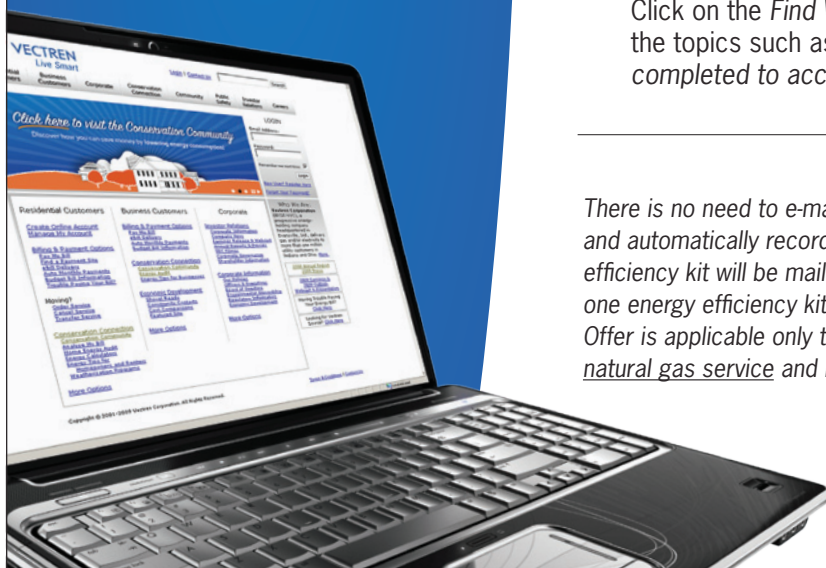
# eBILL

Live Smart with eBill, Vectren's free electronic billing option.

Vectren's electronic billing option (eBill) is simply the online delivery of your monthly Vectren bill. Each month you will receive an e-mail from Vectren Energy Delivery notifying you that your eBill is ready to be viewed online. This e-mail message will feature the amount due and its due date as well as a link that, when clicked, takes you directly to the Manage My Account section on Vectren.com.

From here, you will have secure electronic access to your current and previous 24 billing statements to view online or print a copy if necessary. Plus, you can choose the option to pay your bill online using our safe and secure online payment system.

Visit **VECTREN.COM** to get started!



# RECEIVE A FREE ENERGY EFFICIENCY KIT

Visit the Online Energy Audit at Vectren.com; complete the *Find Ways to Save* questions and you will receive a FREE energy efficiency kit!

Take the Home Energy Audit at Vectren.com and tell us about your energy usage by answering some brief questions within the *Find Ways to Save* section. In return you will be given specific examples of ways to save energy and money tailored to your home. You'll also receive a free energy efficiency kit that contains measures that once installed will help decrease your natural gas usage.

### Follow these easy steps to conduct the Home Energy Audit:

1. Visit Vectren.com and access your online account using your Vectren.com login information. *Note: If you do not have a registered account you will need to create one. Registration is easy; simply provide your e-mail address and Vectren Energy Delivery of Indiana account number and create a password.*
2. Once on your Manage My Account page, choose Home Energy Audit. Click on the *Find Ways to Save* tab and tell us more by selecting one of the topics such as Weatherization or Heating. A *Home Profile* must be completed to access *Find Ways to Save*.

*There is no need to e-mail or call to confirm your entry; all transactions are monitored and automatically recorded at the time of online audit completion. Your free energy efficiency kit will be mailed within 4-6 weeks of audit completion. There is a limit of one energy efficiency kit per household since the promotion start date in April 2009. Offer is applicable only to residential accounts with active Vectren Energy Delivery natural gas service and is limited to the first 2,500 customers.*

### Customer Service

Phone: (800) 227-1376 • Mon.-Fri. 7 a.m. to 7 p.m.

### Conservation Connection

Phone: (866) 240-8476 • Mon.-Fri. 7 a.m. to 4 p.m. CST

## BEFORE YOU BUY...

Because IHIP is not connected with Vectren's existing rebate programs, be sure to check the eligibility guidelines of *each* program before purchasing.

Keep in mind that the IHIP program is only available until funding is exhausted.

### LEARN MORE

For complete program details and rebate submission requirements regarding IHIP, visit [www.INenergyefficiency.com](http://www.INenergyefficiency.com) or call (800) 573-3503.

For complete program details and rebate submission requirements regarding Vectren Energy Delivery rebates on high efficiency natural gas appliances, visit [Vectren.com](http://Vectren.com) or call (866) 240-8476.

See the full list of IHIP incentives at [www.INenergyefficiency.com](http://www.INenergyefficiency.com) or visit [www.vectren.com](http://www.vectren.com) to find more rebates from Vectren's Conservation Connection!



## VECTREN LiveSmart.com

- Discover easy and unique ways to cut energy usage
- Explore an extensive video library
- **and much more!**

[VectrenLiveSmart.com](http://VectrenLiveSmart.com)

# New Rebate Opportunities

Indiana residential customers can take advantage of new incentives on energy-saving appliances, in addition to Vectren rebates!

The new Indiana Heating and Air-Conditioning Incentive Program (IHIP) offers cash rebates on the purchase of energy efficient heating and air equipment, including energy efficient air conditioners. Some of these incentives can be combined with existing rebates through Vectren's Conservation Connection for even more savings!

### Natural Gas Furnace

Requirements: Must be 92% efficient or greater

IHIP Rebate \$300    Vectren rebate \$200  
**\$500 in total rebates!**

### Natural Gas Boiler

Requirements: IHIP - Must be ENERGY STAR® qualified (85% efficient or greater); VECTREN - Must be 90% efficient or greater

IHIP Rebate \$500    Vectren rebate \$500  
**\$1,000 in total rebates!**

### Air Conditioner

Requirements: IHIP - Must be ENERGY STAR® qualified (14.5 SEER or greater)

IHIP Rebate \$150

## MAXIMIZE YOUR SAVINGS

when you combine rebates on a qualifying natural gas furnace or gas boiler.



*Learn more at [Vectren.com](http://Vectren.com)!*

## Responsibility For Gas Piping

The customer is responsible for the maintenance of all gas piping from the gas meter to all gas appliances. Buried gas piping that is not maintained is subject to potential hazards of corrosion and leakage. For your safety, all buried gas piping should be periodically inspected for leaks. If the buried piping is metallic, it should also be periodically inspected for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired.

When digging near buried gas piping, the piping must be located in advance and digging should be done by hand. Plumbing and heating contractors can assist in locating, inspecting and repairing customers' buried pipelines. State law requires that you must call at least two (2) full working days before you dig.

### CALL BEFORE YOU DIG:

811 or (800) 382-5544, 24 hours a day, seven days a week!



Know what's below.  
Call before you dig.

VISIT US ONLINE AT [WWW.VECTREN.COM](http://WWW.VECTREN.COM) OR CALL (800) 227-1376