

# Understanding your new Vectren bill design

This enhanced layout incorporates new features that make your bill easier to understand:

## ELECTRIC METER INFORMATION

The "Electric Meter Information" itemizes information about your meter and how your charges are calculated.

## AVERAGE TEMPERATURE

"Average Temperature for This Billing Period" compares the current average billing period temperature to those from the previous billing period and the billing period one year ago. Use this information to help gauge the weather's impact on your energy usage.

## GAS METER INFORMATION

The "Gas Meter Information" itemizes information about your meter and how your charges are calculated.

## MESSAGE

Periodically, a Bill Message will appear at the bottom of your bill, which highlights announcements or updates about Vectren services like bill payment assistance, energy-saving tips and more.

## ELECTRIC/GAS USAGE COMPARISON

The "Electric/Gas Usage Comparison" chart lets you keep track of your monthly energy use and will help you understand why bills may fluctuate from month to month.

## CHARGES

This is the same as the "Current Charge Summary" on the old bill design.

## ELECTRIC/GAS USAGE DETAIL

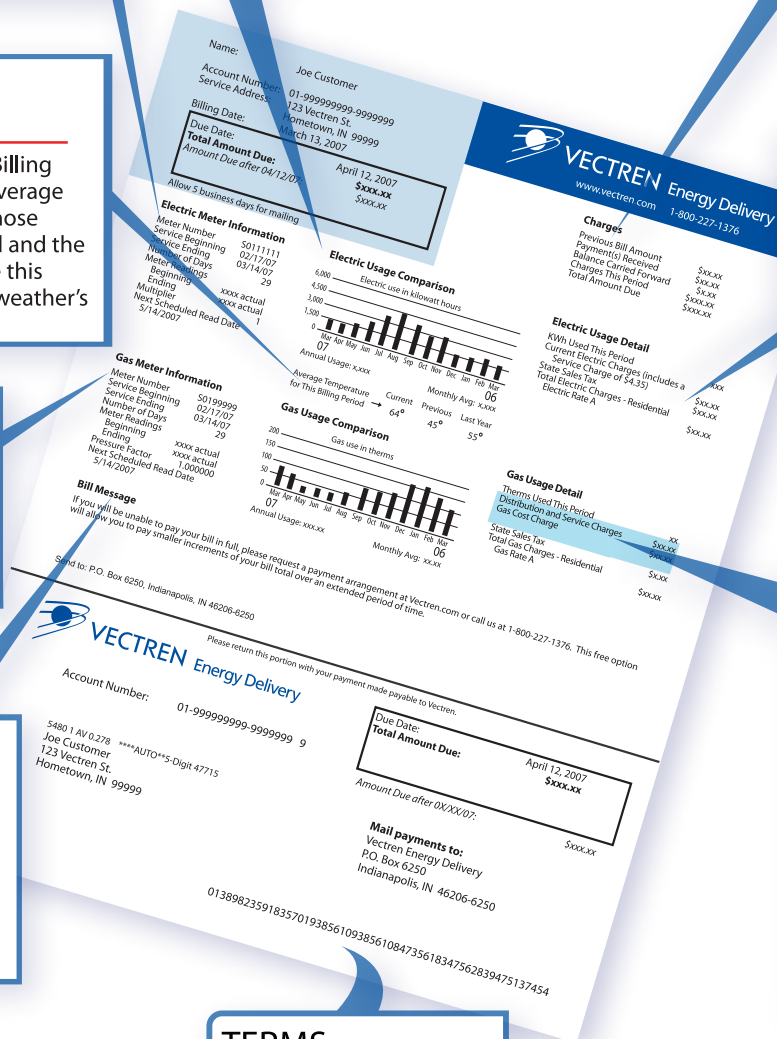
The "Electric Usage Detail" and "Gas Usage Detail" break down the line items that make up your charges this period.

"Distribution and Service Charges" reflects the cost to deliver natural gas to your home or business.

The "Gas Cost Charge" reflects how much Vectren Energy Delivery paid for the natural gas used in your home or business. This cost is passed on to you. The Indiana Utility Regulatory Commission reviews and approves these natural gas costs.

## TERMS

On the back of every bill is a complete list of definitions to explain each line item on your bill.



VECTREN Energy Delivery

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